



Q&A

Q1 : Can I learn both Ski and Snowboard simultaneously?

A1 : No, but you can book separated lesson at the same time.

Q2 : Should we buy lift-ticket in advance? Will we use ski-lift during the lesson?

A2 : Depending on your level and it looks upon to instructor's judgement. Lift-ticket can buy later when you are going to use.

Q3 : Should we make appointment in advance?

A3 : Pre-booking can ensure your time and lesson as our instructors are limited.

Q4 : Once my lesson has finished, can I extend the time?

A4 : It can be arranged if there are available instructors, or go ask reception.

Q5 : Does the school stay open in bad weather?

A5 : Depending on the operation of ski-lift. We will refund you all money in case of lift closing due to adverse weather condition.

Q6 : When should I finish payment for my lesson?

A6 : Please finish 30 mins ahead of lesson, it might be cancelled if you are not in time.

※We will cancel lesson and charge penalty fee if we didn't receive the tuition priorly.

Q7 : Is insurance included?

A7 : No, insurance for foreigner is not included.

Q8 : Can we take lessons with our children?

A8 : Children under 7 years-old please ask us at time of booking.

Q9 : Can we attend the group lesson?

A9 : Group lesson will teach in Japanese, applicants who cannot fully understand instruction are not allowed to attend. Even if there is an escort interpreter.

Q10 : What is the earliest and latest time that I can take lessons?

A10 : Earliest from 8:30 at morning, latest from 4 p.m. And we close at 17:00 p.m.

Q11 : Ski and Snowboard, which is easier to learn?

A11 : Basically, Ski is comparatively easier at the beginning.

Q12 : What degree can I expertise within 1 hour(a lesson)?

A12 : It varies from person to person, we cannot give a clear answer.